

PUBLIC DISCLOSURE



Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

October 15, 2020

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing A Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium (“Methodology Order”), Docket No. 42516 Data through September 2020

Dear Mr. McAlister:

Enclosed for filing in compliance with the Methodology Order in the above-referenced proceeding is Georgia Power Company’s (“Georgia Power” or “Company”) Monthly Report, reflecting data through September 30, 2020. The Methodology Order provides that the Company’s Monthly Report will include the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Monthly Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission’s disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

The Commission required single hard copy will be provided at a later date once the Alternative Electronic Filing Procedure policy has been discontinued.

If you have any questions, please call Cheryl Johnson at 404-506-6837.

Sincerely,

Kelley M. Balkcom
Director of Regulatory Affairs

Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

**GEORGIA POWER COMPANY
DOCKET NO. 42516**

PSC Monthly Bad Debt Report

**BASIS FOR THE ASSERTION THAT THE
INFORMATION SUBMITTED IS TRADE SECRET**

As part of Georgia Power Company's 2019 Rate Case filed in Docket No. 42516, Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for July through September 2020. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

**Actual to Budget
Incremental Bad Debt**

| | 2019 Rate Case Bad Debt Budget | | 15% Risk Factor | | Risk Adjusted Budget | | Actual Bad Debt (1) | | Incremental Bad Debt | |
|--------|-----------------------------------|-----------|-----------------|---------|-------------------------|-----------|------------------------|-----------|-------------------------|-------------|
| Jun-20 | \$ | 1,736,047 | \$ | 260,407 | \$ | 1,996,454 | \$ | 31,896 | \$ | (1,964,559) |
| Jul-20 | \$ | 809,685 | \$ | 121,453 | \$ | 931,138 | \$ | 91,020 | \$ | (840,118) |
| Aug-20 | \$ | 1,141,030 | \$ | 171,155 | \$ | 1,312,185 | \$ | 524,561 | \$ | (787,623) |
| Sep-20 | \$ | 1,163,780 | \$ | 174,567 | \$ | 1,338,347 | \$ | 1,465,704 | \$ | 127,357 |
| Oct-20 | \$ | 1,435,214 | \$ | 215,282 | \$ | 1,650,496 | | | | |
| Nov-20 | \$ | 1,981,631 | \$ | 297,245 | \$ | 2,278,876 | | | | |
| Dec-20 | \$ | 1,929,000 | \$ | 289,350 | \$ | 2,218,350 | | | | |
| Jan-21 | \$ | 1,011,781 | \$ | 151,767 | \$ | 1,163,548 | | | | |
| Feb-21 | \$ | 153,364 | \$ | 23,005 | \$ | 176,369 | | | | |
| Mar-21 | \$ | 508,928 | \$ | 76,339 | \$ | 585,267 | | | | |

(1) Actual Bad Debt will be calculated excluding all accounts and account balances associated with installment plans and the account 60+ days in arrears already included in the regulatory asset under Section 2a and 2b.

PUBLIC DISCLOSURE

PSC Monthly Bad Debt Report

| ALL CUSTOMER CLASSES | Definition | APR | MAY | JUNE | JULY | AUGUST | SEPTEMBER |
|--|--|----------------|----------------|----------------|---------------|---------------|------------------|
| Number of customers | Number of Customers - All Classes | 2,603,894 | 2,609,476 | 2,613,933 | 2,616,668 | 2,620,192 | 2,624,760 |
| Dollar amount billed | Revenue - Total Electric Service | \$ 534,166,504 | \$ 546,449,772 | \$ 660,476,216 | REDACTED | REDACTED | REDACTED |
| Total receipts | Sum of Payments | \$ 618,076,819 | \$ 620,714,909 | \$ 658,237,393 | REDACTED | REDACTED | REDACTED |
| Number of customers charged a security deposit for a new account | Count of security deposits charged for new accounts | 1,597 | 1,816 | 1,640 | 1,926 | 2,050 | 1,900 |
| Dollar value of security deposits charged for a new account | Sum of security deposit dollars charged for new accounts | \$ 764,642 | \$ 751,775 | \$ 612,815 | \$ 746,196 | \$ 1,020,347 | \$ 1,132,333 |
| Number accounts that transferred a security deposit to a new premise | Count of accounts that transferred a security deposit to new premise | 9,915 | 10,364 | 10,536 | 7,745 | 8,038 | 8,033 |
| Dollar value of security deposits transferred to a new premise | Sum of security deposit dollars transferred to a new premise | \$ 1,473,385 | \$ 1,428,682 | \$ 1,202,473 | \$ 1,192,726 | \$ 868,859 | \$ 860,620 |
| Total number of accounts past due | Number of Accounts 30+ days in Arrears | 485,341 | 452,738 | 433,925 | 372,173 | 367,082 | 401,148 |
| 30 - 60 days past due | Number of Accounts in 30-60 Day Arrears | 482,495 | 448,843 | 429,328 | 368,827 | 365,112 | 400,051 |
| 60 - 90 days past due | Number of Accounts in 60-90 Day Arrears | 152,201 | 164,851 | 171,448 | 95,257 | 40,708 | 39,463 |
| 90 - 120 days past due | Number of Accounts in 90-120 Day Arrears | 29,442 | 72,952 | 91,061 | 52,974 | 11,915 | 5,312 |
| 120+ days past due | Number of Accounts in 120+ Days Arrears | 4,636 | 18,461 | 43,375 | 30,930 | 8,116 | 1,962 |
| 30 - 60 days past due | Dollars of Accounts in 30-60 Day Arrears | \$ 77,657,240 | \$ 64,989,060 | \$ 60,691,953 | \$ 58,509,902 | \$ 68,957,334 | \$ 76,539,892 |
| 60 - 90 days past due | Dollars of Accounts in 60-90 Day Arrears | \$ 19,621,261 | \$ 22,160,595 | \$ 20,586,753 | \$ 11,284,821 | \$ 5,390,060 | \$ 5,115,119 |
| 90 - 120 days past due | Dollars of Accounts in 90-120 Day Arrears | \$ 3,039,687 | \$ 8,955,213 | \$ 11,530,631 | \$ 6,170,155 | \$ 2,006,827 | \$ 1,069,664 |
| 120+ days past due | Dollars of Accounts in 120+ Days Arrears | \$ 1,539,164 | \$ 3,066,318 | \$ 7,607,774 | \$ 7,470,511 | \$ 3,565,776 | \$ 1,462,203 |
| Total dollar value of accounts past due | Total Dollars of Accounts in Arrears | \$ 101,857,351 | \$ 99,171,183 | \$ 100,417,113 | \$ 83,435,389 | \$ 79,919,995 | \$ 84,186,879 |
| Number of customers charged a late payment fee | Number of Accounts billed late payment charge | - | - | - | - | - | 14,762 |
| Dollar value of late payment fees charged | Dollars of Accounts billed late payment charge | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 53,994 |
| Number of disconnection notices issued | Disconnect messages issued on bill | 441,524 | 371,711 | 419,657 | 343,721 | 345,303 | 389,268 |
| Number of installment payment plans established | Installment payment plans established | - | - | 27,689 | 56,371 | 29,646 | 21,781 |
| Dollars associated with installment payment plans established | Dollars associated with installment payment plans established | - | - | \$ 16,190,126 | \$ 31,134,157 | \$ 16,030,123 | \$ 10,556,536 |
| Number of installment payment plans successfully completed | Installment payment plans paid in full | - | - | - | 111 | 1,126 | 4,707 |
| Number of failed installment payment plans | Installment payment plans recorded in bad debt | - | - | - | 1 | 40 | 364 |
| Number of disconnections for nonpayment | Number of accounts disconnected for nonpayment | - | - | - | 15,223 | 24,929 | 26,504 |
| Number of service reconnections after disconnection for nonpayment | Number of accounts with restored service after disconnect for nonpayment | - | - | - | 9,816 | 19,458 | 14,806 |
| Gross number of all accounts written off as uncollectible | Total accounts reported as Charge Off (Gross) | 9,199 | 8,038 | 4,631 | 4,960 | 5,601 | 9,505 |
| Net dollar value of accounts written off as uncollectible | Net Charge Off | \$ 943,300 | \$ 669,781 | \$ 31,896 | \$ 91,020 | \$ 545,532 | \$ 2,384,465 |
| Number of accounts from PrePay to Post Pay | Accounts transitioning from PrePay to Post Pay | 250 | 258 | 426 | 2,523 | 4,287 | 1,624 |
| Number of accounts from Post Pay to PrePay | Accounts transitioning from Post Pay to PrePay | 119 | 83 | 101 | 778 | 751 | 501 |

PUBLIC DISCLOSURE

PSC Monthly Bad Debt Report

| RESIDENTIAL CLASS ONLY | Definition | APR | MAY | JUNE | JULY | AUGUST | SEPTEMBER |
|--|--|---------------|---------------|----------------|---------------|---------------|------------------|
| Number of customers | Number of Residential Customers | 2,267,594 | 2,273,185 | 2,277,482 | 2,279,582 | 2,282,827 | 2,286,941 |
| Dollar amount billed | Residential Revenue | \$224,293,003 | \$232,222,139 | \$ 320,244,149 | REDACTED | REDACTED | REDACTED |
| Total receipts | Residential Sum of Payments | \$262,420,341 | \$269,081,270 | \$286,415,108 | REDACTED | REDACTED | REDACTED |
| Number of customers charged a security deposit | Count of security deposits charged for new accounts | 1,182 | 1,282 | 1,107 | 1,202 | 1,209 | 1,087 |
| Dollar value of security deposits charged for a new account | Sum of security deposit dollars charged for new accounts | \$ 207,312 | \$ 233,730 | \$ 179,035 | \$ 211,482 | \$ 258,582 | \$ 191,587 |
| Number accounts that transferred a security deposit to a new premise | Count of accounts that transferred a security deposit to a new premise | 8,470 | 9,406 | 4,907 | 7,791 | 8,133 | 8,110 |
| Dollar value of security deposits transferred to a new premise | Sum of security deposit dollars transferred to a new premise | \$ 1,058,482 | \$ 1,149,778 | \$ 548,717 | \$ 1,153,018 | \$ 1,151,531 | \$ 1,215,569 |
| Total number of accounts past due | Number of Residential Accounts 30+ days in Arrears | 449,088 | 417,351 | 402,299 | 344,897 | 344,629 | 378,446 |
| 30 - 60 days past due | Number of Residential Accounts in 30-60 Day Arrears | 446,793 | 413,915 | 398,225 | 342,244 | 343,322 | 377,645 |
| 60 - 90 days past due | Number of Residential Accounts in 60-90 Day Arrears | 142,798 | 151,368 | 158,146 | 86,358 | 35,698 | 35,716 |
| 90 - 120 days past due | Number of Residential Accounts in 90-120 Day Arrears | 26,763 | 67,110 | 82,782 | 47,145 | 9,321 | 3,991 |
| More than 120 days past due | Number of Residential Accounts in 120+ Days Arrears | 3,601 | 16,375 | 39,319 | 26,861 | 6,185 | 1,266 |
| 30 - 60 days past due | Dollars of Residential Accounts in 30-60 Day Arrears | \$ 55,506,406 | \$ 46,264,658 | \$ 42,298,839 | \$ 44,299,656 | \$ 52,738,351 | \$ 62,016,369 |
| 60 - 90 days past due | Dollars of Residential Accounts in 60-90 Day Arrears | \$ 16,506,946 | \$ 16,768,584 | \$ 15,331,624 | \$ 7,592,993 | \$ 2,591,350 | \$ 2,964,284 |
| 90 - 120 days past due | Dollars of Residential Accounts in 90-120 Day Arrears | \$ 2,284,124 | \$ 7,349,937 | \$ 8,886,025 | \$ 4,142,457 | \$ 619,961 | \$ 219,772 |
| More than 120 days past due | Dollars of Residential Accounts in 120+ Days Arrears | \$ 309,147 | \$ 1,658,821 | \$ 5,342,839 | \$ 4,674,192 | \$ 1,172,817 | \$ 162,370 |
| Total dollar value of accounts past due | Total Dollars of Residential Accounts in Arrears | \$ 74,606,622 | \$ 72,041,998 | \$ 71,859,328 | \$ 60,709,298 | \$ 57,122,479 | \$ 65,362,795 |
| Number of customers charged a late payment fee | Number of Residential Accounts billed late payment charge | - | - | - | - | - | 14,148 |
| Dollar value of late payment fees charged | Dollars of Residential Accounts billed late payment charge | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 45,829 |
| Number of disconnection notices issued | Number of Residential disconnect messages issued on bill | 438,882 | 350,199 | 397,657 | 325,173 | 328,179 | 371,821 |
| Number of installment payment plans established | Number of Residential installment payment plans established | - | - | 26,937 | 54,627 | 28,762 | 21,423 |
| Dollars associated with installment payment plans established | Dollars associated with Residential installment payment plans established | - | - | \$ 13,001,978 | \$ 27,899,985 | \$ 13,413,590 | \$ 8,774,262 |
| Number of installment payment plans successfully completed | Residential Installment payment plans paid in full | - | - | - | 91 | 1,070 | 4,536 |
| Number of failed installment payment plans | Residential Installment payment plan balances recorded in bad debt | - | - | - | 1 | 38 | 358 |
| Number of disconnections for nonpayment | Number of Residential accounts disconnected for nonpayment | - | - | - | 13,640 | 22,210 | 21,732 |
| Number of service reconnections after disconnection for nonpayment | Number of Residential accounts with restored service after disconnect for nonpayment | - | - | - | 8,881 | 17,454 | 13,213 |
| Gross number of accounts written off as uncollectible | Total accounts reported as Charge Off (Gross) | 8,831 | 7,684 | 4,473 | 4,923 | 4,433 | 8,642 |
| Number of accounts from PrePay to Post Pay | Residential accounts transitioning from PrePay to Post Pay | 250 | 258 | 426 | 2,523 | 4,287 | 1,624 |
| Number of accounts from Post Pay to PrePay | Residential accounts transitioning from Post Pay to PrePay | 119 | 83 | 101 | 778 | 751 | 501 |